

A LETTER FROM DR. MICHAEL FARR



Dr. Farr



Dr. Mahajan

Smiles for a Lifetime
Smiles by Farr

First, I would like to thank the extraordinary community in and around Huntley for supporting me and my practice over the years. The practice wouldn't be what it is without you!

I'd like to take the opportunity to share with you some exciting news about my practice and let you know some of the positive impacts you might see in the coming months at Smiles by Farr.

I have been practicing in Huntley for 10 years and plan to continue doing so well into the next decade. Our practice has grown substantially and we have many new patients looking for appointments, mostly thanks to all of your generous reviews and referrals. It has come time for me to add a dentist to help me support the Huntley community. It brings me great joy to welcome Dr. Palack Mahajan to the Smiles by Farr team! Dr. Mahajan has a true passion for dentistry and thrives in creating collaborative approaches to care with her patients. She has a bright personality and immediately fit in with the team in my practice.

With the addition of Dr. Mahajan, I am now able to offer appointment times and expand the practice hours to more convenient times for some of you who cannot make appointments between 9-5. We will be open on Tuesday and Thursday evenings and the 2nd and 4th Saturdays of the month. These hours will begin changing tentatively in September 2024. Keep an eye out for an update on our website.

I have teamed up with two local dentist owners (like me) who understand the challenges dentists face in both practicing and running a business. While I have run my own practice successfully for many years, this new partnership allows Smiles by Farr to bring our patients newer technology, provide our staff more regular training and benefits, help us bring on more great team members to support my practice and Dr. Mahajan, expand services such as Invisalign, and alleviate some of the administrative burden I have carried over the years so I can focus on my passion - providing exceptional patient care.

We also converted our patient software in May. We can now better manage text messages and email communications, send email statements, provide more payment options, and will launch online patient scheduling in the future. You may receive text messages to update your paperwork. I appreciate your patience as we transition to a paperless and digital practice.

I am excited for these positive enhancements to our office, welcoming new employees to the team and being able to continue to provide the high level of care that you are accustomed to receiving at our practice.

I look forward to see you in the office soon!

Gratefully and Sincerely,

Dr. Farr